

BOURBON COUNTY RWD #4
Changes Effective October 1, 2019

1. CHARGES

We are making changes to meet regulations by USDA, KDHE and EPA to charges on our billing structure. The minimum charge will be a Service Fee of \$19.50 for all customers. The water rates will stay the same and will be added to the Service Fee. Meter readings will be the actual meter reading and if no water is used you will only pay the Service Fee. The changes are necessary to meet regulations for tracking water loss.

2. WEBSITE

Bourbon County RWD #4 now has a Website - **bourboncorwd4.com**. This site will have information about the district and also the option of On Line Bill Payment beginning with your November 1 bill. You can go to the site and follow instructions to set up your account and accessibility to paying your bill on line with credit card or echeck . You will also have a link to our email to submit your meter reading if you pay your bill on line.

3. BILLING

We are going to begin using a new bill that has a different look. The bill will no longer be blue and the return stub will be different. A copy of what the bill will look like is enclosed in this letter for your information.

4. CONTACT INFORMATION

We are asking that each patron provide us with a contact number to have on file. Please feel free to email that number to us at bourbonrwd4@yahoo.com or put it on your stub when you return it with your payment.

We as Board Members thank you as patrons for the understanding about the changes to meet Government Regulations and to continue to provide safe, high quality water to the patrons of Bourbon County RWD#4.